

Leading multicultural teams

GENERAL AIM OF THE TRAINING

To learn how to take the floor and to coordinate and lead your multicultural team
To know how to use the appropriate tools according to the purpose of the meeting
To know how to manage your team by mastering the conflict resolution tools

PROGRAMME

Teams' coordination

- To speak in front of a team with diverse backgrounds (my posture and my body language– Mehrabian's law)
- To learn how to coordinate and lead your team (Methodology for how to conduct a meeting: objective, progression, support, animation techniques) : aiming for a common horizon
- Animation tools (focus on retrospective tools: start/stop starfish – Observation method, feelings, Interpretations, and decisions – the quadrant – the speed boat)

Training feedback and training evaluation

- The "basis of multicultural management" quiz - approximately 30 questions

TARGET AUDIENCE

Operational manager.

PREREQUISITE

No degree or certificate required.
To have at least some level of awareness about management.

MODALITES

Inter-company training:

Organisation: 4 to 8 participants.
Modality: online training.
Language: French.
Duration: 7 hours (1 day).
Dates: contact us.
Fees: €900 VAT not incl. per person
Accessibility: online training, accessible to people with disabilities.
Access time after registration: 1 month.
Educational means: Alternative theoretical and practical means with case studies and analysis tools.
Assessment: tests and quizzes throughout the training

In-company training:

Organisation: private or group course.
Modality: online training or on site of your company.
Language: French.
Duration: 7 hours (1 day).
Fees: contact us for a quote.
Accessibility: online training or on site in your company.
Accessible to people with disabilities. Please let us know.
Access time after registration: 1 month.
Educational means: Alternative theoretical and practical means with case studies and analysis tools.
Assessment: tests and quizzes throughout the training