

General & business language training in English, French as a second language, Spanish, Italian, German, Dutch.

(other languages on request)

GENERAL OBJECTIVE OF THE TRAINING

CLOE certificate in a foreign language.

CURRICULUM

- Communicate efficiently in a foreign language.
- Operate and / or level up your language skills.
- Improve your understanding, pronunciation and expression.
- Broaden your general and business vocabulary.
- Introduce yourself, ask questions, speak fluently, give a speech, answer the phone, write emails, reports or presentations in a professional context.
- Work in an international environment.

TRAINING CONTENTS

Personalize your training courses, according to your initial level, the professional context and your personal objectives. Examples of possible curricula:

General context:

Communicate efficiently in the target language. Take up the basics day-by-day. Build up a vocabulary base. Get to know grammar rules. Understand basic instructions. Provide efficient writings.

Incoming phone call:

Identify the caller and the subject matter.

Ask questions and rephrase in the target language.

Take a message and contact information.

Put a call through.

Provide useful information.

Get off the call.

Speaking skills:

Introduce yourself efficiently.

Present your company and its activity.

Present your department and your assignments.

Speak at a meeting or an appointment.

Present your products, your clients.

Professional context:

Greet a client, a supplier. Communicate with a foreign language speaker. Get to know cross-cultural aspects. Hold a conversation at a business lunch. Small talk, exploring non professional topics.

Outgoing phone call:

Introduce yourself.
Request for a specific person or a department.
State the subject matter of the call.
Get information.
Leave a voicemail message
End a call.

Writing skills:

Handle formal and informal writing styles. Find out usual standard phrases. Write emails (openings, pickup lines, greetings...) Write minutes.



KEY POINTS OF THIS TRAINING

Flexible training which is tailored to your needs. It is based on a fun educational approach. You will level up your language skills whether in a professional or a personal context.

EXPECTED RESULTS AFTER THE TRAINING

At the end of your training courses, you will be able to:

- Speak more fluently.
- Upgrade your oral understanding.
- Level up your daily and business vocabulary.
- Strengthen grammar and your oral expression.

PUBLIC CONCERNED

Anyone who needs to communicate in the target language.

PREREQUISITE

Training courses for adults.

No specific degree, qualification or certificate is required.

TERMS AND CONDITIONS

CPF Training:

Organisation: individual training. Method of teaching: online.

Term: according to the selected package.

Dates: on demand.

CPF fee: see and click on the links below.

Accessibility: online training, accessible to the disabled.

Set time limit after registration: legal time limit.

Teaching resources: both theory and role-playing teaching.

Assessment: intake assessment and CLOE Certificate.

Intra-company training:

Organisation: individual training or small group training. Delivery method: online and / or face-to face training in your

Term: according to the required package.

Dates: on demand

Intra-company fee: on demand, please contact us. Accessibility: online training, or in your company. Please provide us information about accessibility to the disabled. Set time limit after registration: legal time limit.

Teaching resources: both theory and role-playing teaching.

with case studies and analysis tools.

Assessment: intake assessment and CLOE Certificate.



Use your personal training account (CPF):



The following courses are eligible to CPF: English, French as a Foreign Language, German, Italian, Spanish.

Certifying courses:

- CLOE English certification, RS 6435, issued by CCI France, registration date 15.11.2023.
- CLOE certification French, foreign language, RS 6438, issued by CCI France, registration date 15.11.2023.
- Spanish CLOE certification, RS 6437, issued by CCI France, registration date 15.11.2023.
- Italian CLOE certification, RS 6439, issued by CCI France, registration date 15.11.2023.
- German CLOE certification, RS 6436, issued by CCI France, registration date 15.11.2023.

Log in to your CPF account to choose the suitable package:

Packages:

10 hours + CLOE = 840 € TTC 20 hours + CLOE = 1 500 € TTC 30 hours + CLOE = 2 160 € TTC 40 hours + CLOE = 2 820 € TTC 50 hours + CLOE = 3 480 € TTC

Objectives and context of the CLOE certification:

The CLOE Certification assesses and certifies general and professional language skills from level A1 to level C2 of the Common European Framework of Reference for Languages (CEFR)

Attested competences:

- Use vocabulary appropriate to the context
- Use the main grammatical structures needed to construct coherent sentences of varying complexity
- Understand a short text and extract overall meaning and specific details
- Understand a statement, instructions or questions from an interlocutor
- Communicate in socio-professional, professional or activity-specific situations, using appropriate expressions
- Hold a discussion on a professional topic
- Communicate naturally and develop oral interaction
- Make yourself understood with clear pronunciation

Evaluation methods:

Written assessment: 50 questions Duration: 60 minutes on average

- Vocabulary
- Grammar
- Expressions
- Reading comprehension
- Listening comprehension

Oral evaluation in 3 parts

Duration: approximately 15 minutes

- 1. Introductory questions
- 2. Case study (everyday life, professional or trade specific)
- 3. Conversation (general theme, professional or specific field)



Levels of proficiency:

Basic User A2: Semi-professional autonomy in simple situations Independent User B1: Professional autonomy in routine situations Independent User B2: Professional autonomy in complex situations Experienced User C1 and C2: Mastery of professional communication

The CLOE Certificate is obtained when the professional objective identified at registration is achieved. It is valid for life.

If the threshold level required for the use of the target language in the professional activity is not reached, the candidate receives an attestation of completion.